



Refund Policy

Downloads purchased on the website are not subject to return or exchange.

If a file purchased on the website is of inappropriate quality, ADA: Food&Drinks Videos, upon verification of defect or deficiency, can refund a download to customer accounts. The foundation of reconsideration of the fact of purchasing file(s) is customer's request in the support service with the indication of his/her login, unique identification file number and reasons stating why the file(s) is (are) unsatisfactory.

The criteria in accordance to which the file(s) is (are) considered unsatisfactory are determined by the specialists of ADA: Food&Drinks Videos in each case, upon agreement with the customer.

ADA: Food&Drinks Videos reserves sole discretion in determining the viability of any file, and its Quality Assurance specialists will work with you to reach a fair and equitable resolution, up to and including full reimbursement of all expenses associated with that purchase.

Opt out policy:

Currently ADA: Food&Drinks Videos only offers subscription plans on a custom, Ad-Hoc basis, with the terms and conditions of such subscriptions being individually discussed with each client. Opt out policy is subject to such individual agreement.